

# Cricket Hill Equestrian Privacy Policy

## Our contact details

Name: Cricket Hill Equestrian

Address: Cricket Hill Brow, Gildersome, Leeds, LS27 7LS

Phone Number: 07708520021

E-mail: [info@crickethillequestrian.co.uk](mailto:info@crickethillequestrian.co.uk)

## The type of personal information we collect

We currently collect and process the following information:

- Personal identifiers, contacts and characteristics (for example, name and contact details)

## How we get the personal information and why we have it

Most of the personal information we process is provided to us directly by you for one of the following reasons:

- To provide you with the services or information you have asked for

We use the information that you have given us in order to:

- Respond to queries you make to us

Under the UK General Data Protection Regulation (UK GDPR), the lawful bases we rely on for processing this information are:

### Consent

Where you have provided specific consent to us using your personal information such as to send you an email, text or telephone call.

### We have a vital interest.

Where it is necessary to protect life or health (for example in the case of an emergency suffered by an individual) or a safeguarding issue which requires us to share your information with the emergency services.

## How we store your personal information

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online in accordance with the European Communities (Electronic Communications Networks and Services) (Data Protection and Privacy) Regulations 2003 – 2008 and the Data Protection Act 1998-2003.

Unfortunately, the transmission of information via the internet is not completely secure. Although we will do our best to protect your personal information, we cannot guarantee the security of your information transmitted to our site; any transmission is at your own risk. Once we have received your information, we will use strict procedures and security features to try to prevent unauthorised access.

## Your data protection rights

Under data protection law, you have rights including:

**Your right of access** - You have the right to ask us for copies of your personal information.

**Your right to rectification** - You have the right to ask us to rectify personal information you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.

**Your right to erasure** - You have the right to ask us to erase your personal information in certain circumstances.

**Your right to restriction of processing** - You have the right to ask us to restrict the processing of your personal information in certain circumstances.

**Your right to object to processing** - You have the the right to object to the processing of your personal information in certain circumstances.

**Your right to data portability** - You have the right to ask that we transfer the personal information you gave us to another organisation, or to you, in certain circumstances.

You are not required to pay any charge for exercising your rights. If you make a request, we have one month to respond to you.

Please contact us at [info@crickethillequestrian.co.uk](mailto:info@crickethillequestrian.co.uk), 07708520021 and Cricket Hill Brow, Gildersome, Leeds, LS27 7LS if you wish to make a request.

## How to complain

If you have any concerns about our use of your personal information, you can make a complaint to us at [info@crickethillequestrian.co.uk](mailto:info@crickethillequestrian.co.uk).

You can also complain to the ICO if you are unhappy with how we have used your data.

The ICO's address:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Helpline number: 0303 123 1113

ICO website: <https://www.ico.org.uk>